



# Somerville Federation

**Somerville Primary School and Somerville Nursery School**

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**Executive Headteacher – Mr M J Forber**

**3<sup>rd</sup> April 2020**

Dear Parents and Carers

Just to explain the current delay in the vouchers from WONDE. The first voucher was sent to you this week to make sure it went to the correct adult associated to the correct FSM registered child and that there were no glitches, hence for just £2.30. I have been in contact with WONDE over the last two days and again this morning and they have assured me that those who received the first £2.30 will get a further £9.20 within 24 hours and a further £23 at the beginning of the week at some point possibly by Wednesday depending how inundated they are.

There have been several delays but one of the problems WONDE has stated has been that the supermarkets can't cope with producing the number of vouchers required as they are not used to producing so many vouchers at once. However this looks like it will be sorted now.

Those who have just recently registered (after 26th March 2020) have not had vouchers ordered as I had to pay for these all at once and at the time I only ordered enough to send out to those parents who had registered. Newly registered parents will unfortunately have to wait until another order goes through. It is unknown when this will be at present.

When we move to the new government system after the Easter break I am hoping that there are no further glitches as this will again be a completely different system. We need email addresses to send vouchers out via their route. We will also be sending out £15 vouchers per week when their system goes live. We have only sent out £2.30 a day so far and for over the Easter break as this is what the Wirral local authority has agreed with all schools to fund. This allowed us to release the amount of money required to finance and order the £8,000 we have paid so far.

Do we have your email address for when we move to the government system? Yes, we must have as you are receiving this by email. If someone you know is not receiving this email and has a FSM registered child that has had their £2.30 voucher let them know that they may need to update their email address by emailing the school office. Email works better than phoning it in.

So far only 183 of the 204 vouchers I sent out this week have been claimed, if you have not claimed yours yet please can you ensure you use assign your shop as soon as possible so that it does not hold things up.

With many thanks for everyone's patience at this difficult time.

Mr M J Forber  
Executive Headteacher